

Palmer Insurance remains open and has expanded with digital branches all across our area! ;-)

As directed, deemed an essential service under Michigan's "Stay Home. Stay Safe." Executive Order, our business hours remain 8:00AM - 5:00PM Monday - Thursday, 8:00AM - 2:00PM on Fridays, and always by appointment.

Phone: 734-426-5047

Text: 734-395-7885

Fax: 734-888-9966

Email: info@palmer-insurance.com

Zoom Meetings: *as scheduled individually with password encryption*

Our carriers have put programs into place to assist you with your billing needs during this time. For the fastest service we are finding that registering for online access to your account through their customer service websites is best. You can find the carrier specific information by clicking the respective link below:

Auto-Owners Insurance <https://www.auto-owners.com/special-message1>

Citizens / Hanover Insurance <https://www.hanover.com/COVID-19/customers.html>

Grange Insurance <https://www.grangeinsurance.com/Coronavirus>

Progressive <https://www.foragentsonly.com/news/story/?id=36891>

If you don't see your carrier here or are uncertain what direction to go, please do not hesitate to reach out to us.

As the COVID-19 status remains unprecedented and fluid, we are recommending that everyone follow all guidelines issued by health and government officials. For the safety of our clients, staff, partners, and families - our availability will continue as normal in every digital capacity: telephone, email, text, Zoom meetings. In essential matters, we will determine the best ways to move forward within the "Stay Home, Stay Safe" Executive Order from the [Governor's office](#). Our greatest wish is that in a few months we will be able to say this seemed like an over cautious reaction because the social distancing worked. We will never know how many lives are saved by this action. Please "Stay Home. Stay Safe."

We hope you are safe and well. We want to reassure you that we will manage this challenging time - together.

Be safe and well,

Paula Palmer Burns, CIC
President